

PERMALATT PRODUCTS, INC. LIFETIME LIMITED WARRANTY Aluminum Lattice **AAMA 2604**

Permalatt Products, Inc. warrants to the purchaser that its Aluminum Lattice is free of defects in workmanship and materials and that, in the course of normal and proper use, its Aluminum Lattice will not crack, peel, blister, flake, rust, nor be subject to abnormal weathering per **AAMA 2604** Specifications.

This warranty covers:

Any defect in materials and workmanship.

This warranty will be effective:

 For the lifetime of the owner of real estate upon which the material is installed. A warranty registration form must be completed online on the Permalatt.com website. The original owner will have 30 days to complete the registration to be valid.

This warranty applies to:

- The purchasing owner. Proof of purchase must be provided. This is a Lifetime Limited Warranty.
- The Lifetime Limited Warranty applies only to living entities. Non-living entities shall include but are not be limited to governments, municipalities, corporations, and commercial operations. All non-living entities shall receive a 30-year limited warranty from the date of purchase.

Warranty claim process:

- Contact the dealer or distributor who sold or installed the Aluminum Lattice, or contact Permalatt Products, Inc., via mail (P.O. Box 405, Bremen, Indiana 46506), email (sales@permalatt.com), or phone 888-457-4342 within 30 days of discovering the claimed defect.
- If Permalatt's Aluminum Lattice products are found to be defective and covered by this warranty. Permalatt Products, Inc. will provide replacement of the defective Aluminum Lattice, or at the sole discretion of Permalatt Products, Inc., will provide financial compensation equal to the original purchase price.
- Gloss Retention and Fade (Delta E) readings will be measured on a clean surface free of dirt, chalk, oxidized film or other contaminants per AAMA 2604.

Limitations and conditions not covered:

- Damage caused by faulty installation, or from improper application (Permalatt Products, Inc. will provide installation guidelines upon request).
- Damage attributable to fire, violent storms, earthquake or other Acts of God, accidents, vandalism, or other casualties, impact of objects, or exposure to atmospheric pollutants or conditions other than natural weather processes.
- Damage or discoloration due to misuse, abuse, abrasion (including sand abrasion), and improper storage or to alteration of the material by paints, chemicals, or other substances not recommended for Aluminum Lattice.
- Any part relative to gate mechanism and/or operators
- Cost of installation or removal, freight, labor and similar costs.
- Any incidental or consequential damages.
- Installations where the atmosphere is influenced by bodies of salt water (or other contaminant conditions) must adhere to the cleaning guidelines specified at permalatt.com as modified from time to time.

Other considerations:

- The manufacturer of this material does not recommend or approve this material for all possible end use applications. Your Local Code Authority should be consulted regarding its safety and applicability for intended usage.
- This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



Permalatt Products, Inc. Aluminum Lattice Care and Cleaning Requirements

Permalatt Products, Inc.'s Aluminum lattice adds beauty, distinction, and a lasting value to your home. Your homes exterior requires cleaning and Permalatt Products, Inc. Aluminum Lattice is no different. Over time, with exposure to outdoor elements, your lattice will show signs of normal weathering such as a slight loss of gloss and a slight color change. Cleaning your Aluminum Lattice is the best way to protect your investment by minimizing the effects of weathering as well as removing dirt, grime, and other substances detrimental to the appearance of your lattice.

Some geographic locations offer unique environmental exposure issues that require specific cleaning schedules. To insure your investment lasts a lifetime please adhere to the below cleaning requirements for your Permalatt Products, Inc. Aluminum Lattice. Disregarding the following cleaning requirements will void the Permalatt Products, Inc. warranty. For the purpose of warranty claims you are required to keep a cleaning log (log attached) of the cleaning date, method used, and chemical/cleaner used.

- 1. For Lattice located within 1,500 feet of a body of salt or brackish water or in areas influenced by other airborne contaminants cleaning is required every three months.
- 2. For Lattice located more than 1,500 feet from a body of salt or brackish water or in areas influenced by other airborne contaminants cleaning is required every six months.

Hand Washing Instructions

- 1. Wet the Permalatt Products, Inc. Aluminum Lattice with a garden hose
- 2. Hand wash all surfaces with a sponge or soft cloth using a mild detergent (see recommendations below)
- 3. For best results start at the top of the lattice and work downward
- 4. Thoroughly rinse the lattice to remove all residues. Water with a high solids or mineral content may leave spots for areas with these issues we recommend drying the fence or railing with a soft white cloth.

Pressure Washing Instructions

- 1. A detergent additive is suggested (see recommendations below)
- 2. Do not exceed 1,000 PSI and keep nozzle tip at least 18" from your lattice
- 3. Wash all exposed surfaces
- 4. Rinse thoroughly, if detergent is added to pressure washer. In areas where water may have a high solids or mineral content we recommend drying with a soft white cloth to avoid spots.

Detergent Requirements

General purpose household soaps and detergents are acceptable. Do not use any type of soap or detergent that recommends gloves or respirators for personal protection. Do not use a soap or detergent that could damage a painted finish.

A Permalatt Products, Inc. Aluminum Lattice Maintenance Log (use attached schedule) is required to be maintained for all aluminum products. Disregarding this cleaning schedule will void the Permalatt Products, Inc. warranty.



PERMALATT PRODUCTS MAINTENANCE LOG

Installation Date:	
Product Name(s):	
Product Model(s):	
Purchased From: ₋	

Date	Cleaned by Whom	Type of Cleaner(s) Used	Process
Example 1: 5/6/2017	Homeowner/Cleaning Service	Soap/Detergent	Hand Wash - Sponge

Date	Cleaned by Whom	Type of Cleaner(s) Used	Process