



Warranty Information

Unless otherwise noted, all Gentle Glow™ products are covered by a one-year limited warranty.

Gentle Glow™ warrants this product against defects in materials or workmanship as follows: For the first year from the date of purchase, Gentle Glow™ will repair or replace the unit, at our option, without charge for parts or labor. After the indicated period of one year, the product owner is subject to pay repair and parts fee.

This limited warranty is non-transferable, and consequently only valid toward the purchaser of this product. It does not cover damage or failure caused by or attributable to natural disaster, abuse, misuse, improper or abnormal usage, faulty installation, improper maintenance, lightning, or other incidences of excessive voltage, or any repairs or tampering by other than Permalatt Products, Inc. Repair or replacement under the terms of this warranty does not extend the terms of this warranty.

Should this product be proven defective in workmanship or material, the consumer's sole remedies shall be such repair or replacement as provided by the terms of this warranty. Under no circumstances shall Gentle Glow™ lights be liable for any loss or damage, direct, consequential, or incidental, arising out of the use of or inability to use this product. Some states do not allow limitations on how long an implied warranty lasts or the exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to the product owner. This warranty gives the product owner specific legal rights. The product owner may also have other rights, which vary from state to state.

To obtain warranty service, contact Permalatt Products, Inc. at **1-888-457-4342** or at www.gentle-glow.com. When returning a unit for warranty service, the product owner must obtain a return merchandise authorization number from a service representative of Permalatt Products, Inc. In addition, please include a copy of the product owner's sales receipt, a brief description of the symptoms, name, address, and phone number. Then deliver or ship the product, postage or shipping costs prepaid (insurance suggested), to:

**Permalatt Products, Inc.
3462 U.S. 6 East
Bremen, IN 46506**

All warranty repair or replacement will be returned to the customer using UPS® Ground service or other carriers at our option. If a faster carrier method is requested, the product owner must pay the cost difference over UPS® Ground service charge. Gentle Glow™ deck lights are not liable for products lost or damaged during shipment.

www.gentle-glow.com